

Adult Social Care (ASC) Trade Association meeting

**Wednesday 29 May 2024
10am – 12pm**

Welcome and updates

Mary Cridge, Director of Adult Social Care

Welcome and updates

- Finance transformation reminder
- IPC tool indicator coming off website
- [Care Home Open Week](#)

Environmental sustainability

April Cole, Senior Policy Officer

CQC's role in driving improvement in sustainability

“We'll look at how effectively a service works with others, and in partnership with local communities, to involve people in designing and improving services. This includes how services embed equality, diversity and inclusion, **and corporate social responsibility in everything they do, such as improving local health and wellbeing, and environmental sustainability.**”



How is environmental sustainability implemented?

- Environmental sustainability will be assessed in NHS trusts (at trust level) and as part of the ICS assessments for the first year of the Single Assessment Framework (SAF).
- We will not be assessing the environmental sustainability quality statement in other service types during the first year.
- We will continue to develop and co-produce our approach to assessing this quality statements for other sectors prior to roll out.
- We will not create a transitional score for environmental sustainability in the same way that we do for other quality statements. Environmental sustainability will only be scored when an assessment has taken place.

Sustainability in the single assessment framework

Mitigation

Key Question:
Well-Led

Quality Statement:

- Environmental Sustainability

Adaptation

Key Questions:
Safe and Well-Led

Quality Statements:

- Safe environments
- Governance, management and sustainability

- ASC providers are **aware and interested** in environmental sustainability
 - **Frustration** at the row back from Government/opposition
 - What will CQC be looking for? What does good look like?
 - **Fear** of significant costs
 - Uncertainty around **resources** available, including training
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What we have been hearing across all sectors



- **All** sectors agreed with it being added to the framework, important and essential for delivering good quality care
 - **Inconsistency** - System not joined up on this in support, funding or engagement
 - Key barriers – funding, knowledge, resources. All sectors agree that sharing good practice can overcome these
 - Gentle approach and clarity around expectations. Inspector training.
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Quality Statement (Well-led key question)

Potential Sub-topics

- Staff awareness and education
- Carbon reduction e.g., within travel and transport, medicines, and supply chain
- Health promotion and prevention.
- Estates and Facilities e.g., energy saving measures, lower carbon options and recycling.

Quality Statement (Well-led key question)

- We have defined 6 evidence categories
- Not all categories will be required for all quality statements
- Evidence categories will be assigned a score on a 4-point scale for each quality statement (where they apply)



**People's
Experiences**



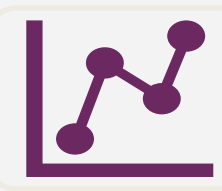
**Feedback
from staff
and leaders**



**Feedback
from
partners**



Observation



Outcomes



Processes

Medicines Optimisation: Inhalers

Inhaler technique

- Patient choice
- Optimum control
- Patient adherence
- Appropriate disposal

Some inhalers have a large carbon footprint

Ventolin Evohaler

(containing 100 2-puff doses)



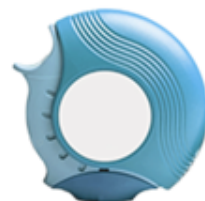
Equivalent to car travelling
175 miles



London to Sheffield

Ventolin Accuhaler

(60 1-puff doses)



Equivalent to car travelling
4 miles

London to another bit of London

Assumes car achieves 100g CO₂/km

Source: greeninhaler.org, Getty Images

BBC

Things to think about

- Are people using services **aware and able to engage** in planning?
- Considering options to optimize **medicine use** and reduce waste.
- Are staff being **encouraged and enabled** to consider sustainable practices? For example, cycling to work schemes.
- **Adapting and changing** pathways – especially remote and digital
- Consider the **co-benefits** for the community – working with local partners

What could good look like in adult social care?

- Leadership demonstrates a commitment to environmental sustainability. There is appropriate governance and support, with a named staff member considering net-zero targets and Green Plan.
- The provider can demonstrate that it has taken reasonable steps to minimise adverse impact of climate change on health.
- The provider makes its workforce aware of their individual carbon footprint in the context of their role and enables and supports them to reduce this.

DRAFT

Questions for discussion

1. How can CQC work with you to encourage improvement in sustainability?
2. What does good look like for adult social care? Have you any examples of changes you have made, or plan to make, to improve sustainability?

Any final questions?

April.Cole@cqc.org.uk



Assessments update

Sheila Grant

Assessments update

- Since the launch of the Single Assessment Framework, **320** ASC assessments have been completed and a further **14** are due to be published imminently.
- A further **617** assessments are in progress.
- The most common quality statements reviewed are ‘**safe and effective staffing**’, ‘**involving people to manage risks**’, and ‘**safeguarding**’.
- An average of **12.8** quality statements are reviewed per assessment.

Figures as at **24/05/2024** - dates between **01/11/2023 – 24/05/2024**

Right Care, Right Person

Chris Dzikiti

Any other business

Mary Cridge

Any other business

Local Authority Assessment provider survey questions discussion opportunity:

As part of our regular review process, we're looking at the questions used in the provider survey as part of the LAA process. We'd like a few volunteers to meet with our LAA and Data and Insight teams to review the questions. We have a couple of potential dates in early July. Please email providerengagement@cqc.org.uk if you'd like to be involved.

Any other business (submitted)

Peter – CQC registration of day care services

Liz – what impact does the general election have on the workforce development fund?

Terry – LAA contract monitoring process

Next meeting

Wednesday 26 June 2024
10am to 12 noon via Teams